

Team Leader

Contact: JACK IN THE BOX

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Address: 154 SW Oak St, Everett

Price: Check with seller

DetailsApplyResponsible, as the first-line operational supervisor, for training and leading team members in consistently delivering an exceptional guest experience, including ensuring great tasting/quality food, executing on 20/20 guest expectations, and ensuring compliance with all JIB procedures, systems and standards.QUALIFICATIONS:

Experience - 6 consecutive months JIB experience and 100% certified in all workstations for internal promotes, or 1 year supervisory experience in a restaurant or retail customer service environment.

Knowledge/Skills/Abilities - Must be at least 18 years old; must complete Team Leader training classes; and in certain states, must be ServSafe certified. Requires ability to speak, read, and write effectively in English; and may require ability to speak another language to guests based on location of restaurant. Excellent interpersonal skills; ability to perform and understand basic math concepts (addition, subtraction, multiplication, division); ability to work well with diverse groups of people; proven analytical skills; and good organization and planning skills. Is a self-starter who takes initiative and willingly accepts responsibility. Basic knowledge of personal computers and related software applications. Demonstrates integrity and ethical behavior.

Physical Requirements - Ability to stand and walk approximately 90%-95% of shift and move freely throughout the restaurant; ability to lift and carry 15-25 lbs. Ability to listen to guests' orders, operate a cash register, and read video monitors.

